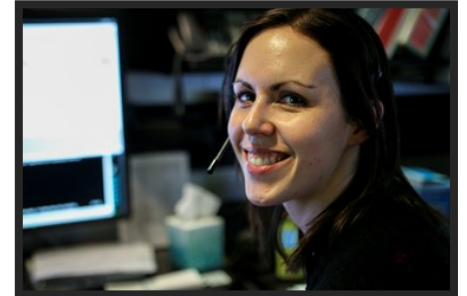




We invite applications for the position of:
PUBLIC SAFETY DISPATCHER II (LATERAL)
\$87,880 to \$106,800 annually plus 5.5% Holiday In-Lieu pay
Classic CalPERS members - 2.7% at 55
Choice of defined benefit or defined contribution retiree health
Plus a **\$10,000 signing bonus – \$5,000 paid in first pay period**
Regular and limited period positions available*

“To work with these men and women and to see their skill and composure during even the toughest calls make me so proud to be a part of our Dispatch Unit. This is a team comprised of some truly incredible people.” – Jenna Cardinale, Public Safety Dispatcher III

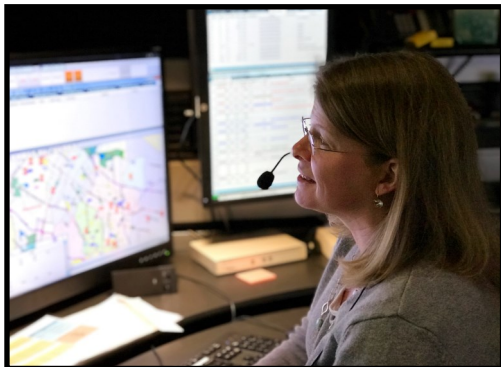


About Our Team

- We are a dedicated team of professionals committed to providing excellent service to the community and we are looking for lateral dispatchers to join our fast-paced, team oriented environment.
- The City provides a comprehensive benefits package including 2.7% @ 55 CalPERS formula for classic employees, a generous tuition reimbursement program, retirees health and a \$10,000 signing bonus for qualified lateral hires. More details about benefits are located at the end of this brochure.
- We provide dispatchers with specialized training, such as, Communications Training Officer, Fire Incident Dispatch Team and SWAT Tactical Dispatcher.
- You can review the detailed job description on the City’s website [here](#).

What We Do

- Process over 132,000 inbound and outbound calls a year.
- Select and dispatch emergency response units and monitor field personnel and dispatch assistance for Police, Fire, EMS and Midpeninsula Regional Open Space District.
- Operate an Intergraph CAD system.
- Make rapid determination of the nature of each call and the degree, severity, and location of any emergency.



What You Bring

- One year or more of recent experience as a public safety dispatcher comparable to the position of PSD I
- Equivalent to the completion of the 12th grade
- Ability to type 35 (net) words per minute
- Possession of the P.O.S.T Certified Basic Police Dispatcher’s Certificate (may be substituted by out-of state Emergency Call Center certificate/license)
- Possession of a California Class C driver license at time of appointment
- **Bonus Points (Highly Desirable):** Possession of an Emergency Medical Dispatch (EMD) Certification

Who You Are

- You have the ability to multi-task and triage incoming calls and radio communications.
- You are a strong communicator with excellent interpersonal skills who knows how to talk to people, elicit pertinent information, and remain calm in stressful situations.
- You can think outside the box and come up with new ideas and solutions.
- You have a commitment to career long learning and have the ability to receive constructive feedback and apply it in your future work.
- You have excellent computer skills and are adaptable with learning new technology.
- You are highly motivated, mature and willing to work weekends, various shifts, holidays and overtime as required.

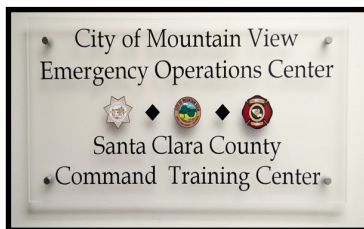
CITY OF MOUNTAIN VIEW CULTURAL IDEALS

Empower People · Foster Collaboration · Support Continuous Learning · Enhance Our Community ·
Champion Wellness · Lead with Empathy · Embrace Change & Innovation

"This job can be fast-paced or slow, stressful or calm, emotional or impassive – no day is the same. But the one thing that remains constant is that every day you can go home feeling like you've accomplished something and possibly made a difference in somebody's life. Doing this job, and working so closely with this tight-knit group of people, is an incredibly rewarding experience." -J. Santos, Lead Public Safety Dispatcher

What We Offer

- **CalPERS retirement:** (2.7% at 55 formula for classic members; 2% at 62 for new members); employees contribute 11.5% for classic members; 10.5% for new members to CalPERS with no Social Security deduction.
- **Health Insurance:** The City offers a choice of 4 medical plans (two HMO plans, one PPO, and one HDHP/HSA) through Health Net and Kaiser. The employee premium cost for single health coverage ranges from \$19 to \$143 per month. The City pays the full premium for vision coverage and full dental premiums for the employee as well as a large portion of dependent coverage.
- **Retiree Health Plan:** Employees can participate in a defined benefit or a defined contribution retiree health plan. Vesting for the defined benefit plan is 15 years and the defined contribution plan is five years.
- **Special Pay:** Holiday in lieu pay (5.5%) added to biweekly salary.
- **Tuition Reimbursement:** Opportunity to utilize \$2,000 in tuition reimbursement for education advancement annually, with an additional one-time opportunity for up to \$20,000 for the completion of a work related bachelor's or master's degree.
- **Deferred Compensation:** Three deferred compensation plans are available for voluntary employee contributions.
- **Other Benefits:** City offers an Employee Assistance Program (EAP), short and long-term disability, life, and accidental death and dismemberment insurances (paid for by the City), IRS Section 125 flexible benefits or pretax child care, and commuter benefits. The City also has a gym, a robust wellness program and City sleeping quarters available to Public Safety Dispatchers.



Are You Ready? Apply.

Submit your application, resume and California POST Certified Basic Police Dispatcher's Certificate or out-of-state Emergency Call Center certificate/license online at www.calopps.org or to the Human Resources Division, City of Mountain View, 500 Castro Street, Mountain View, CA 94041, (650) 903-6309. Application materials will be screened on a continuous basis.

Interview Process

Candidates with the most relevant qualifications will be invited to an oral board interview (weighted 100%). Select candidates who pass the oral board interview will be invited to interview with Police Department staff. Depending on the number of applications, the above process may be altered.

Fine Print

*The City currently has multiple dispatcher vacancies (both regular and limited-period). Limited period positions are currently approved through June 30, 2019 with potential for renewal on a year to year basis.

Candidates with a disability who may require special assistance in any phase of the application or testing process should advise the Human Resources Division upon submittal of application. Documentation of the need for accommodation must accompany the request. The City of Mountain View is an Equal Opportunity Employer (EOE).

Prior to hire, candidates will be required to successfully pass a medical exam, psychological screening and an extensive background investigation conducted under POST guidelines, including a Department of Justice (DOJ) fingerprint check, prior to employment. The background process may be expedited if candidate is currently employed as a lateral with a law enforcement agency. A conviction history will not necessarily disqualify an applicant from appointment; however, failure to disclose a conviction will result in disqualification or termination.

Attention City of Mountain View employees: This position qualifies under the Referral Incentive Program. A Referral Incentive Form must be submitted prior to the applicant's initial interview to qualify for the incentive. For questions, see Administrative Instruction 3-27 and contact Human Resources for more information.

