



## CITY OF MOUNTAIN VIEW

Valued Employees Enhancing Our Community

We invite applications for the position of:  
**INFORMATION TECHNOLOGY ANALYST II**

\$98,604 to \$123,255 Annually\*

Plus a comprehensive benefits package

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*"Working in IT allows me to interact and provide support to every department in the City. It's nice to know that our efforts help make Mountain View an outstanding community!" –Kevin Lowenstein, IT Analyst II*

### Why Consider The City of Mountain View?

It's simple. We are a **passionate team of professionals committed** to providing **excellent service** to the **community** we serve, and we want you to join us! When you become part of the City of Mountain View family, you will find this is not just a J-O-B, it is a way of life for those who seek a mission-oriented culture.

### About This Role

We want a highly **motivated, reliable, and skilled** individual to join the Information Technology Department for the position of Information Technology Analyst II with the City of Mountain View. You will join a **fast-paced, dynamic team environment**, work with City departments to deploy and support enterprise applications, and provide exceptional customer service. The detailed job description for IT Analyst II is available on the City's website [here](#).

### What You Bring

- Equivalent to a bachelor's degree from an accredited college or university with a degree in computer science or a related field
- Two years of progressively responsible experience comparable to that of an Information Technology Analyst I in the City of Mountain View
- Specialized Systems experience in Municipal Work Order Management and Land Management Systems
- Valid California Class C driver license

### Bonus Points

- Experience with public sector procurement processes, including requests for proposals, documenting requirements, and proposal evaluations
- Experience integrating workorder and land management systems with document management systems and ESRI GIS databases
- Experience supporting Supervisory Control and Data Acquisition (SCADA) systems
- Project Management Professional Certification

### Who You Are

- A self-motivated individual who is focused, reliable, and customer service oriented
- A strong problem solver with excellent communication skills, both written and verbal
- A passionate IT professional with knowledge in maintaining and upgrading highly scalable enterprise systems

### What You'll Do

- Work with Public Works and Community Services Departments to support current Hansen/Infor Work Order Management Systems and participate in decisions to upgrade or replace the current system with an alternative system.
- Work with City departments to select and implement a Land Management System
- Review current business processes and identify areas for improved efficiency
- Work with software vendors to identify and resolve applications issues
- Develop and deliver training materials on use of enterprise applications

### What We Offer

- **Benefits:** Comprehensive benefits package including generous paid leave and group health coverage
- **Retirement:** CalPERS retirement (2.7% at 55 formula for classic members; 2% at 62 for new members); employees contribute 11.5% for classic members; 10.5% for new members to CalPERS with no Social Security deduction
- **Wellness:** Wellness minded culture including access to an onsite employee gym and incentive pay for participating in the City's wellness program; up to \$100/month City contribution for mass transit expenses, with \$10/month

minimum employee contribution; discounts for carpools and ride-shares; a bicycle commute incentive; and, following an initial training period for new employees and department head approval, the ability to work a 9/80 schedule or work remotely one day per week

- *Employee Appreciation:* Employee appreciation days and activities
- *Educational Incentives:* Opportunity to utilize \$2,000 in tuition reimbursement for education advancement annually, with an additional one time opportunity for up to \$20,000 for the completion of a work related Bachelor's or Master's degree or approved leadership programs
- *Career Development and Technology Stipend:* Professional Development Funds - \$800.00 annually

**Are You Ready? Apply.**

Submit your application, supplemental questionnaire, and resume online at [www.calopps.org](http://www.calopps.org) or to the Human Resources Division; City of Mountain View, 500 Castro Street, Mountain View, CA 94041, (650) 903-6309. **Please provide a valid email address on your application.** Application materials will be screened on a continuous basis with a first application review date of Friday, September 20, 2019 or after 50 applications have been received, whichever occurs first. Qualified candidates are encouraged to apply early! The most appropriately qualified candidates will be invited to an oral board interview (weighted 100%). Depending on the number of applicants, this process may be altered.

**Fine Print.**

\*Pay beyond this posted salary range may be awarded for meritorious performance.

Candidates with a disability who may require special assistance in any phase of the application or testing process should advise the Human Resources Division upon submittal of application. Documentation of the need for accommodation must accompany the request. The City of Mountain View is an Equal Opportunity Employer (EOE).

Prior to hire, candidates will be required to successfully complete a preemployment process, including employment verification and a Department of Justice (DOJ) fingerprint check. A conviction history will not necessarily disqualify an applicant from appointment; however, failure to disclose a conviction will result in disqualification or termination.

NOTE: The provisions of this bulletin do not constitute an expressed or implied contract, and any provisions contained in this bulletin may be modified or revoked without notice.

**CITY OF MOUNTAIN VIEW**  
**INFORMATION TECHNOLOGY ANALYST II**  
**Supplemental Questionnaire**

**Please answer the following questions and submit with your application. Please limit your responses to one page per question or less.**

1. Please briefly describe your average daily work activities for your current position, or a prior position, that is the closest match to this position, IT Analyst II.