



Now accepting applications for:

## SENIOR SYSTEMS SPECIALIST

\$117,736 to \$147,170 Annually\*

**Plus a \$5,000 new hire bonus** paid in two payments: \$2,500 in first paycheck and \$2,500 following successful completion of probationary period.\*\*

### Why Mountain View?

Because where you choose to work, matters. Because you want to surround yourself with passionate, mission-driven colleagues committed to providing excellent service to the community and each other. Because you want to apply your talents in a place where words like **"wellness," "empathy" and "continuous learning"** are not merely nice sentiments, but are ideals we strive to achieve in everything we do.

*"I enjoy working in public safety because I am able to see firsthand how the systems and interfaces I help manage and deliver benefit our 911 dispatchers, police officers, and firefighters as they perform their duties. It has been very gratifying over the years knowing that these mission critical systems have delivered essential information, accurately and in a timely fashion, ensuring officer safety and rapid response times to emergencies when needed."*

- Douglas Kiner/Senior Systems Specialist

\*Appointment beyond the posted salary range may be considered for exceptional qualifications and experience. Salary growth following appointment is in accordance with a pay-for-performance plan and increases may be awarded annually for meritorious performance.

\*\*The new hire bonus is reserved for new, full-time hires; current City of Mountain View employees are not eligible (excluding hourlies).

### What's the role?

We're looking for an **innovative** and **dynamic** professional with a **can-do attitude**, willingness to assist and learn, and excellent information, networking, and communication technology skills to take on the role of Senior Systems Specialist. This vacancy is a single-position, civilian classification working out of the City of Mountain View Police Department. You will join a **motivated, tight-knit, collaborative** team environment, with responsibility for overseeing the operation, configuration, and management of public safety information technology, two-way radio, dispatch, and telecommunications systems. The Senior Systems Specialist receives direct supervision from the Public Safety Support Services Manager and exercises direct supervision of the Systems Specialist. This is an exciting opportunity for a talented professional to join a great organization and make valuable contributions in the Police Department. Review our detailed job description [here](#).

### The Essentials

- Education equivalent to a Bachelor's degree from an accredited college or university in Computer Science, Communications Engineering or closely related field.
- Minimum of two years' related experience in a public safety agency.

### Bonus Points

- Experience with Computer-Aided Dispatch (CAD) systems; Police/Fire Record Management Systems (RMS); Microsoft Windows Server, Active Directory, and SQL Server Relational Database systems; Server virtualization (VMware and/or Hyper-V) and Storage-Attached Network (SAN) configuration and operation; TCP/IP networking concepts and operation, including router and firewall configuration; Motorola radio equipment and dispatch consoles; mobile computing concepts and operations, including commercial cellular network usage, NetMotion Mobility mobile VPN software and Mobile Device Management (MDM); regional, state, and federal criminal justice messaging switching systems (CLETS/DMV/NCIC/NLETS) and FBI Criminal Justice Information Systems (CJIS) Security Policy is highly desirable.

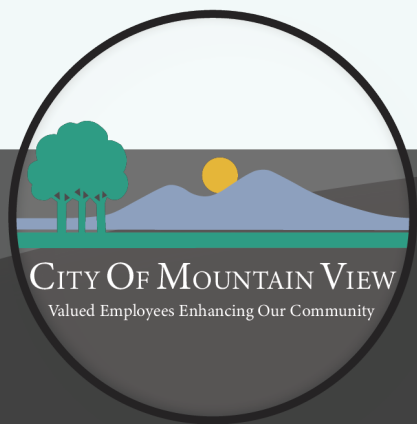
### What You'll Do

- Budget, plan, implement, and manage mission critical systems, equipment, and interfaces used in 911, emergency response, and law enforcement records management.
- Monitor and respond to errors and outages in the various public safety systems, interfaces, and software when they occur, on a 24 x 7 x 365 basis.
- Work with allied agencies and other government entities to ensure efficient public safety communications, information exchanges, and compliance with applicable laws and policies.
- Develop management reports and customized inquiries needed to respond to internal and external requests for public safety records and performance metrics.
- Supervise, train, evaluate, motivate, and provide technical assistance to staff.

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<https://www.linkedin.com/company/city-of-mountain-view/>



## CULTURAL IDEALS:

- Empower People
- Foster Collaboration
- Support Continuous Learning
- Enhance Our Community
- Champion Wellness
- Lead with Empathy
- Embrace Change & Innovation

### Apply Now!

Submit your application and resume online at [calopps.org](http://calopps.org) or to the Human Resources Department; City of Mountain View, 500 Castro Street, Mountain View, CA 94041, (650) 903-6309. Online applications preferred. Application materials will be screened on a continuous basis with a first review date of **Monday, May 10, 2021 at 5:00 p.m. PST**. Qualified candidates are encouraged to apply early! Recruitment may close any time.

### Are we a Match?

- You are an **innovative doer** who **welcomes challenge**, is **resourceful** and works well both independently and with others.
- You have superb **managerial, customer service, analytical, interpersonal and communication skills**.
- You are a **multi-tasker** who is able to juggle multiple priorities with **proven project and time management skills**.

### The Perks!

- **Comprehensive Benefits**
  - Generous paid leave and group health coverage (medical, dental, vision, EAP, Life & Disability Insurance).
  - CalPERS retirement (2.7% at 55 formula for classic members; 2% at 62 for new members); employees contribute 11.5% for classic members/10.5% for new members to CalPERS with no Social Security deduction.
- **Support for Continuous Learning & Development**
  - Up to \$2,000 in tuition reimbursement for education advancement annually, with a one-time opportunity for up to \$20,000 for the completion of a work-related Bachelor's or Master's.
  - Management Development Funds (\$1,000.00 annually).
  - Management leave of 80 hours per fiscal year, paid out at the end of the fiscal year of not used.
- **Wellness and Engagement Culture**
  - Access to an onsite employee gym.
  - Incentive pay for participating in the City's wellness program.
  - Up to \$100/month City contribution for mass transit expenses, with \$10/month minimum employee contribution; discounts for carpools and ride-shares; a bicycle commute incentive.
  - Ongoing commitment to robust internal communication and feedback.
- **And More**
  - Employee appreciation days and activities.