



INTERVENTION COUNSELOR

Bargaining Unit: Professional Employees' Group

DEFINITION

Under the general supervision of the Youth & Family Services Clinical Supervisor, the Intervention Counselor provides crisis intervention and individual and family counseling; identifies appropriate referral services to youth, families and individuals; participates in department and community meetings as necessary.

CLASS CHARACTERISTICS

Intervention Counselor is a journey-level professional classification. Incumbents perform the full range of counseling duties within Youth and Family Services. Incumbents in this position receive occasional instruction as new or unusual situations arise. The Intervention Counselor is distinguished from the Clinical Supervisor in that the latter is responsible for overseeing clinical work and providing direct supervision to clinical staff and interns.

Evening and weekend work may be required, and incumbents may be on 24-hour call for emergency call outs.

EXAMPLES OF DUTIES *(illustrative only)*

- Provide individual, family and group counseling to children, adolescents, and adults using a variety of therapeutic and counseling techniques.
- Provide crisis intervention services around a variety of issues including: incorrigible youth/status offenders, child/adult abuse, domestic violence, trauma, individuals experiencing mental health issues, and families in conflict; may conduct visits at homes, schools, and juvenile detention centers.
- Conduct assessments to identify appropriate resources, provide referral services and connect clients with additional services as needed; May receive, process and track all incoming case management, outreach, and counseling referrals as needed.
- Develop and maintain relationships with other social welfare agencies and organizations.
- Prepare and give presentations to youth, parents and community members.
- Conduct outreach to promote programs and services.
- Generate and maintain appropriate records, client files, and accurate statistical/monthly reports.
- Participate in department and community meetings as necessary.
- May provide clinical supervision, training and assistance to other staff, interns or volunteers.
- Develop and implement new processes and procedures as needed.
- Attend meetings, trainings and workshops.

QUALIFICATIONS

Knowledge Of:

- The theory and principle of human development, particularly child development;
- The social aspects of mental and emotional adjustment, including normal and abnormal behavior;
- Principles, methods and trends of social casework;
- Principles and techniques of crisis intervention and family therapy, which includes interviewing techniques and treatment modalities;
- Child abuse trends and treatment; and
- Community resources in the mental health and human services area.

Ability To:

- Perform crisis intervention dealing with problems of a psychiatric or crisis nature;
- Establish effective and productive relationships with clients;
- Establish cooperative working relationships with law enforcement, school personnel, and other social service providers across a variety of settings;
- Work independently to make sound decisions and remain focused under potentially stressful conditions;
- Produce various reports including statistical reports and maintains records as necessary; and
- Work varied hours and responds to call-outs.

Licenses and Certificates:

Possession of a valid California Class C Driver's License with a satisfactory driving record.

Possession of a current Marriage Family Therapist (MFT), Pupil Personnel Services Credential (PPS) or Clinical Social Worker (LCSW) State Board of Behavioral Science License within one year of employment.

Education and Experience:

Any combination of experience and education that would likely provide the required knowledge and abilities is qualifying. A typical way to obtain the knowledge and abilities would be:

Master's degree in Counseling, Clinical Psychology, Clinical Social Work, Psychology, Human Development or a closely related field and one (1) year of experience providing crisis counseling, counseling/psychotherapy to individuals, families and youth.

WORKING CONDITIONS, ADA AND OTHER REQUIREMENTS

The City of Union City is an equal opportunity employer. The City of Union City will comply with its obligations under the law to provide equal employment opportunities to qualified individuals with disabilities.

Positions in this class typically require: sitting, stooping, kneeling, crouching, reaching, standing, walking, pushing, pulling, lifting, fingering, grasping, talking, hearing, seeing, and repetitive motions.

Light Work: Exerting up to 20 pounds of force occasionally, and/or up to 10 pounds of force frequently, and/or a negligible amount of force constantly to move objects. If the use of arm and/or leg controls requires exertion of forces greater than that for Sedentary Work and the worker sits most of the time, the job is rated for Light Work.

Incumbents generally work in a typical office environment with adequate light and temperature.

Travel: Positions in this class may require local and statewide travel as necessary.