



## City of Mountain View (CA) IT Analyst II

<b>SALARY</b>	\$4,397.59 - \$6,853.99 Biweekly \$9,528.11 - \$14,850.31 Monthly \$114,337.34 - \$178,203.74 Annually	<b>LOCATION</b>	Police/Fire Administration Building
<b>JOB TYPE</b>	Full-Time	<b>JOB NUMBER</b>	202400141
<b>DEPARTMENT</b>	Police Department	<b>OPENING DATE</b>	01/05/2026
<b>CLOSING DATE</b>	12/10/2026 5:00 PM Pacific	<b>FLSA</b>	Exempt

### BARGAINING UNITEGLE

### What's the Role and What You'll Do

We are looking for a motivated and capable Information Technology professional to take on the role of IT Analyst II within the Mountain View Police department. You will join a tight-knit team, serving your community by providing critical support services to law enforcement. This position receives direction from the Senior Systems Specialist and will have the opportunity to gain experience in public safety systems. If you are looking for an opportunity to leverage your technical expertise in public service this position is for you! Review our detailed job description [here](#).

### What You'll Do

- Support the Police Department by ensuring that critical systems and hardware are working smoothly. Exercise problem solving as needed to ensure minimal impact to operations.
- Assist in the design, deployment, and maintenance of telecommunication systems, both through routine maintenance and responding to issues as needed.
- Install network infrastructure, including wireless equipment, hubs, switches, cabling, servers, and peripherals.
- Administer and maintain virtualization technologies, network load balancing technologies, storage systems and server hardware.
- Work towards a goal of high availability, reliable disaster recovery, and business continuity as they relate to system administration.
- Utilize excellent customer service skills with staff, providing direct assistance with problems in a timely manner.
- Share your knowledge by providing technical instruction, general training, advice, and support to staff regarding the use of equipment, procedures, and software.
- Have an eye out for continuous improvement by researching, evaluation, and recommending enhancements to existing systems or the implementation of new ones.

### The Essentials

The educational/experience requirements can be satisfied in one of the following ways:

- Equivalent to an associate's degree or have completed 60 semester or 90 quarter units at an accredited college or university in business information systems in computer science or related field, plus five years experience in management information systems. Some assignments may require specialized systems experience such as HTML, CSS, Javascript and XML, PHP, and structured query language (SQL).

- A technology certificate from an accredited college or trade school in information technology, computer applications, web technologies, computer information systems, application development database design, programming, technology project management, or related field and five years of experience in private-sector or public-sector positions in information technology, including systems analysis work and development, system integration, or project management.

- Equivalent to a bachelor's degree from an accredited college or university with a degree in computer science or a related field, and two years of progressively responsible experience comparable to that of an Information Technology Analyst I in the City of Mountain View. Some assignments may require specialized systems experience such as HTML, CSS, Javascript and XML, PHP, and structured query language (SQL).

**Highly Desirable:**

- Possession of Advanced Microsoft, VMWare Certified Professional (VSP), CCNP and/or LINUX certifications.
- Experience in radio communication systems
- Experience in a Public Safety environment supporting applications like CAD/RMS/Mobile data computer systems.

While we are excited to receive your application, please bear in mind that this position requires an extensive background process. This process can be expected to include a thorough background check of the last 10 years and the successful passing of a polygraph.

**Are We a Match?**

- You work well in a fast-paced environment with a close knit team.
- You are adaptable, flexible, and can offer solutions in ambiguous situations.
- You possess good technical knowledge of information systems and like to jump right in to try new things.
- You like helping people with technical problems and have excellent customer service skills.
- You can think on your feet and pride yourself on your problem solving skills.
- You are detail-oriented and organized to keep track of multiple and varying processes.

**Work Schedule and Salary:**

- Flexibility regarding work schedule is necessary. Incumbents will need to be willing to work a schedule that includes part of the weekend and flexible hours.
- The control point for this position is \$152,958. The full range for this position is \$122,367 - \$183,550 and the full range is posted to comply with California law. That said, successful candidates can realistically expect a starting offer between \$22,367 and \$144,000, depending on qualifications. No matter where the starting offer falls, employees will have the opportunity to get annual merit increases for stellar performance.

**Apply Now**

Submit your application and resume online at [GovernmentJobs.com](https://www.governmentjobs.com/careers/%7B0%7Dmountainview/jobs/newprint/5167321) or to the Human Resources Department; City of Mountain View, 500 Castro Street, Mountain View, CA 94041, (650) 903-6309. Please provide a valid email address on your application. This recruitment will be open continuously with a first review date of 5:00 PM PST on Friday, January 16, 2026.

Fine Print. Candidates with a disability who may require special assistance in any phase of the application or testing process should advise the Human Resources Department upon submittal of application. Documentation of the need for accommodation must accompany the request. The City of Mountain View is an Equal Opportunity Employer (EOE). Prior to hire, candidates are required to successfully complete a pre-employment process, including employment verification and Department of Justice (DOJ) fingerprint check. A conviction history will not necessarily disqualify an applicant from appointment; however, failure to disclose a conviction will result in disqualification or termination.

Note: The provisions of this bulletin do not constitute an expressed or implied contract, and any provisions contained in this bulletin may be modified or revoked without notice.

**Employer**

City of Mountain View (CA)

**Address**

500 Castro Street

Mountain View, California, 94041

**Website**<https://www.mountainview.gov/>**IT Analyst II Supplemental Questionnaire****\*QUESTION 1**

I understand that this position requires finalist(s) to pass a background process.

- Yes
- No

**\*QUESTION 2**

How many years of experience do you have in Administration and Maintenance of network hardware, software, storage systems, server hardware, server backup systems, switches, routers, firewalls, bridges, printers, peripherals, network interface cards, etc:

- None
- 1-2 years
- 2-5 years
- Over 5 years

**\*QUESTION 3**

Please list each role listed on your resume in which you administered and/or maintained the systems listed above, the years in each role, and detail the administration and maintenance duties you performed in each role.

**\*QUESTION 4**

How many years of experience do you have in Administration and Maintenance of Virtual Technologies:

- None
- 1-2 years
- 2-5 years

Over 5 years

#### \*QUESTION 5

Please list each role listed on your resume in which you administered and/or maintained the virtual technologies, the years in each role, and detail the administration and maintenance duties you performed in each role.

#### \*QUESTION 6

How many years of experience do you have in Administration and Maintenance of Radio Communications:

None

1-2 years

2-5 years

Over 5 years

#### \*QUESTION 7

Please list each role listed on your resume in which you obtained experience with radio communications, state whether you performed maintenance, administration, or both, and detail the specific duties performed in each role along with the years in each role.

#### \*QUESTION 8

This position requires after hours support. Do you have experience providing after hours support?

Yes

No

#### \*QUESTION 9

If yes, please describe the nature of your after hours duties, whether the support was onsite or remote, the frequency/duration of the the after hours support, and which positions on your resume were subject to these duties? If no, write "N/A".

\* Required Question