

POSITION: PUBLIC AFFAIRS SPECIALIST (PS101354)

LOCATION: San Francisco - Golden Gate Bridge

SALARY RANGE: \$83,636.80 - \$101,088.00 annually plus excellent benefits

Employee pays up to 7% of salary/wage toward CalPERS retirement plan

DATE POSTED: February 13, 2019

CLOSING DATE: Open Until Filled (First Review of Resumes March 4, 2019)

OPEN TO: All Qualified Candidates

OPENINGS: 1 vacancy and to create an Eligibility List

#### POSITION DESCRIPTION:

Under the general direction of the Public Affairs Director, the Public Affairs Specialist manages administrative duties and the editorial calendar for the department, creates written public information materials for the District, media, and general public, develops outreach programs, and performs related duties as assigned. This position requires someone who is highly organized, detail-oriented, can work quickly under pressure, has good judgment, can write well, and is very comfortable working independently.

### **EDUCATION AND EXPERIENCE REQUIREMENTS:**

College level training and experience equivalent to:

- Four-year college degree with major course work completed in communications, journalism, public relations, business, or a closely related field. Additional qualifying experience may be substituted for the education. Requirement on a year-for-year basis. Applicants must submit evidence of a degree or a written statement supporting qualifying experience in lieu of degree.
- Experience will include a minimum of one year of recent position-related experience in public relations, marketing, or written communications field.
- A minimum of five years' experience using personal computers and software programs with skills in Microsoft Office applications, Microsoft Word, Power Point, and Excel.

#### LICENSE(S):

- Must possess and maintain a current, valid California driver's license and satisfactory driving record.
- Operates District vehicles on a regular basis.

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#### **ESSENTIAL RESPONSIBILITIES:**

- Assists the Public Affairs Director by managing task lists and communications under timesensitive deadlines, including responding to media and community inquires on a daily basis.
- Writes press releases, social media posts, letters, articles, radio and video scripts, talking points, fact sheets, and other materials for use by the Public Affairs Director, General Manager, Executive Managers and news media.
- Researches, organizes, and interprets complex information from various District departments on a wide range of policy, planning, and operations-related subjects, translating information into effective communications for various stakeholders in appropriate formats.
- Manages the public affairs editorial calendar to keep it fresh and full of content.
- Keeps District projects on track by coordinating calendars and logistics between the public affairs department and vendors, such as film and photo shoots.
- Manages archive of production assets, including photos, video, audio, and written materials.
- Maintains historical archive of various District activities and services, including systematically updating chronology, and producing brochures and other related informational historic material.
- Identifies target audiences for specific outreach efforts, including cross-promotional events, exhibits, and partnerships.
- Manages invoices, permitting, expense reports, travel bookings, conference registrations, RFP's and other administrative duties.
- Manages film & photography permitting, including coordination with other departments and escorting production teams on site.
- Creates and posts photos and video content for District branding; captures and shares important District events to targeted audiences, under the direction of the Public Affairs Director.
- Provides and/or researches creative ideas for District projects and campaigns including social media content.
- Coordinates closely with District staff across the entire organization.
- Takes notes in meetings, files follow-ups, and coordinates meetings.
- Learns and follow the District's safe working practices, and safety and health rules.
- Regular and reliable performance and attendance is required.

# **REQUIRED KNOWLEDGE, SKILLS AND ABILITIES:**

#### **Knowledge of:**

- Principles and practices of public and community relations, including media relations.
- Principles and practices of print and electronic media, including digital imaging and website navigation.
- Principles and practices of current software and apps for creating content and sharing information to the public.
- Methods and techniques of researching and verifying data and information.
- Principles and practices of media records management.
- Knowledge of related Federal, State and Local codes, laws and regulations.

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# Ability to / Skill in

- Demonstrate computer proficiency in using MS Office applications Microsoft Word, Power Point, and Excel.
- Demonstrate excellent verbal and written communication skills abilities in responding to a wide range of audiences.
- Manage project deliverables and deadlines with a high degree initiative, independence initiative and sound judgment.
- Researching, compiling, and summarizing a variety of complex and technical reports and informational materials needed to develop clear and concise, newsletters, staff reports, targeted brochures, letters, and various other forms of written materials.
- Compose, proofread and/or edit clear, complete, and accurate informational, technical, and educational materials for the public and other targeted stakeholders.
- Establish and maintain effective working relationships with District employees, partner agencies, vendors, stakeholders and other personnel contacted in the course of work.
- Demonstrate strong organizational and time management skills.
- Learn quickly and remain calm under pressure.
- Handle sensitive information confidentially.
- Demonstrate flexibility to handle shifting deadlines and priorities

### **PHYSICAL REQUIREMENTS:**

- Mobility to work in a typical office setting
- Vision to read printed materials and a computer screen
- Hearing and speech to communicate in person and over the telephone.
- Routine use of computer, telephone and other office equipment
- Ability to travel to District facilities
- Must be available to work with no advance notice on-call, late nights, early mornings, holidays, or weekends, should an emergency or event arise.

# **APPLICATION PROCEDURE:**

FAILURE TO MEET ANY OF THE REQUIREMENTS STATED BELOW MAY RESULT IN REJECTION OF YOUR APPLICATION.

TO APPLY: www.goldengate.org/jobs

Applicants must apply online by the deadline date. Applications received after the deadline will not be considered.

The District's Human Resources Kiosk is available for filling out and submitting your online application and employment documents. The HR kiosk is located at the San Rafael Office. For directions and general information, visit our website <a href="https://www.goldengate.org">www.goldengate.org</a>.

All notices related to District recruitments for which you apply will be sent via email. Please ensure the email address you provide on your application is correct, and add '@goldengate.org' as an accepted address to any email blocking or spam-filtering program you may use to ensure receipt of notification from the District regarding your recruitment application. The District is not responsible for notices that are not read, received, or accessed by any applicant for any District recruitment.

# THE FOLLOWING DOCUMENT(S) MUST BE SUBMITTED AT TIME OF APPLICATION:

- 1. GGBHTD Online Employment Application
- 2. Resume (Attach to your online application)
- 3. Cover Letter (Attach to your online application)
- 4. **Writing Sample** i.e. press release, news story, pitch letter, or industry report (Attach to your online application)
- 5. Evidence of a degree OR a written statement supporting qualifying experience in lieu of degree. (Attach to your online application).

# **THE SELECTION PROCESS FOR THIS POSITION may include:**

- Assessment of education, training, and experience
- Oral Panel Interview
- Skills assessment testing of writing skills and crisis communications
- Department interview for final candidates
- Background, Employment and Security Investigation

<sup>\*\*</sup>The District will invite ONLY those candidates whose qualifications <u>MOST CLOSELY MATCH</u> the position requirements to continue in the selection process.

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# AN EQUAL OPPORTUNITY EMPLOYER

It is the policy of the Golden Gate Bridge Highway and Transportation District to take all personnel actions on the basis of merit and other job-related factors, without regard to race, color, national origin, religion, sex (including pregnancy, childbirth, and related medical conditions), disability: physical or mental, age (40 and older), genetic information, marital status, sexual orientation and identity, medical condition, political affiliation or military status. **Applicants with Disabilities:** The Human Resources Department will make reasonable efforts to accommodate applicants with disabilities to complete the Employment Application and in any job-related examination process. If you have special needs, please call (415) 257-4521 (Human Resources). The District's telecommunications device (TDD) for Persons with Hearing Disabilities is (415) 257-4554.

Revised 03/17/2014 SS

Revised: 2/13/19 LG

Human Resources Department GGBHTD 1011 Andersen Drive San Rafael, CA 94901-5318